

Community Pipeline

Utilities Customer Information & Services



Conserving for the New Year

Resolve to Conserve Water Indoors & Outdoors

Simple changes can make all the difference when it comes to conserving water and saving money.

Create a Conservation Checklist

Resources, offered through the Pasco County Utilities Water Conservation Website, provide new ideas and solutions on a variety of water saving strategies.

Start the New Year right by visiting:

- bit.ly/SaveH2OPasco
- bit.ly/seekaleak
- bit.ly/pascolawn
- bit.ly/PascoWatering
- bit.ly/pascotoiletreat

With any New Year's resolution, the best way to start is by putting ideas into action. Track successes, both big and small, by getting to know your meter box at bit.ly/myPCUmeter.

Winter Tips for a Florida Lawn

Mowing Less = Watering Less

Temperature changes during Florida winters shock turf, often turning the lawn brown. This natural state of dormancy is normal.

A healthy, winter lawn with great spring results:

- **Proper Mow Height:** Turf should be taller in winter than in the summer months, giving protection to the roots from the freezing weather.
 - Saint Augustine or Bahia grass = 3.5" - 4" (Height)
- **Accurate Watering:** Check irrigation settings for seasonal watering. Over-watering can harm turf.
- **Limit Fertilizer:** Fertilizing the lawn during winter, and especially after a freeze, may cause damage. If fertilizer is a must, use one with low nitrogen and a higher potassium content.

Visit bitly.com/pascolawn for more tips on turf.

Connect With Us

 www.PascoCountyUtilities.com

Payments Made Easy Remember to Have...

- Account Number
- Customer Number
- Credit Card Information



Bill Pay by Phone

1-844-450-3704



Bill Pay Online

www.PascoEasyPay.com

Service Questions & Locations



UtilCustServ@MyPasco.net



West Pasco (727) 847-8131
Central Pasco (813) 235-6012
East Pasco (352) 521-4285

NEW PORT RICHEY

7536 State Street

Walk-in and Drive-through Service:

Monday, Tuesday, Thursday and
Friday: 8 a.m. - 5 p.m.
Wednesday: 8 a.m. - 5:30 p.m.

LAND O' LAKES

19420 Central Boulevard

Walk-in and Drive-through Service:

Monday - Friday: 8:30 a.m. - 4:30 p.m.

DADE CITY

14236 Sixth Street, 2nd Floor

Walk-in Services Only:

Monday - Friday: 8 a.m. - 4:30 p.m.

* All Bit.ly Links are Case Sensitive

New Assessment Form

The Importance of an Assessment Search

Any unpaid water, sewer, or solid waste assessments will be levied against a parcel and are subject to penalties and lien activity. Title searches are not considered complete without checking for unpaid assessments.

The Assessment Search Form is Accessible at:
bit.ly/AssessmentSearch

Assessments are a non-ad valorem assessment billed annually to all owners of real property in Pasco County.

Did You Know...

... The Water Research Foundation found that 13% of water "used" indoors was being lost to household LEAKS.

... If the toilet runs, or you have to jiggle the handle, over 200 gallons can be lost per hour.

... Irrigation programming may reset after a power outage/surge.

Did You Know...

... A forgotten hose left running can release up to 500 gallons of water per hour. Using a spray nozzle can prevent this accident, saving money and water.

... 1,000 gallons of water per month can evaporate from your pool causing an increase in water and chemical use. Pool covers will help retain pool levels and keep out debris.

... Turf maintenance can be costly with pesticides, water, and fertilizers. Florida Friendly Landscapes recommends the right plants, in the right places, to decrease water and chemical requirements.

Visit: bit.ly/SaveH2OPasco for more water saving facts

Hide & Seek Meter Boxes

Leaks, burst pipes, and other water emergencies can be disastrous when a meter box is difficult to find.



Clearly visible meters make it possible for Team Members to act quickly in an emergency, especially if a resident isn't home. Providing assistance begins with being able to safely access a meter. Remember to...

- Clear a path to the meter that is free of obstructions
- Check your meter area for visibility
- Keep pets secured for everyone's safety

By law, meter boxes must be accessible at all times. Learn more about accessibility, while maintaining security for your property, and how to read the meter by visiting: bit.ly/seekaleak

What Is The Wait Time?



On Average PCU Customers Wait
Less Than 2 Minutes
for Assistance by Phone or In-Person.

Did You Know...

... Of the Earth's water supply, less than 1 percent is accessible for drinking.

... A shower can use as much as 4 gallons per minute.

Volume 9 ♦ Issue 1 ♦ 2019

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www.PascoCountyUtilities.com