

Community Pipeline

Utilities Customer Information & Services



Customers E-Billing

Eco-Friendly • Effortless • Empowering

Pasco County Utilities (PCU) understands that making a payment should be simple. Using PCU E-Billing is as easy as Click, View, Pay.



Why Should I Choose E-Billing?

E-Billing sends a payment reminder through email, while keeping personal information protected. The payment reminder email provides a secure access link to account information, usage history, and payment options. Payment type, method, and amount is controlled entirely by the customer.

How Do I Register For E-Billing?

Visit bit.ly/register-e-bill to get started with E-Billing. Once the information has been submitted, an email with a verification link will be sent.

View all PCU payment options at bit.ly/PCUBillPay

Setting Timers For Fall & Winter

“Fall Back” and adjust your irrigation timer.



With Daylight Saving at an end, on November 4, 2018, the stove isn't the only clock that needed adjusting. Check all irrigation settings for proper watering times and durations to care for a lawn efficiently and save water.

Regardless of the water source...



No watering is allowed between 8 a.m. and 6 p.m.

Learn about specific watering days, watering times, and program settings at bitly.com/PascoWatering

Connect With Us

 www.PascoCountyUtilities.com

Payments Made Easy Remember to Have...

- Account Number
- Customer Number
- Credit Card Information



Bill Pay by Phone

1-844-450-3704



Bill Pay Online

www.PascoEasyPay.com

Service Questions & Locations



UtilCustServ@MyPasco.net



West Pasco (727) 847-8131
Central Pasco (813) 235-6012
East Pasco (352) 521-4285

NEW PORT RICHEY

7536 State Street

Walk-in and Drive-through Service:

Monday, Tuesday, Thursday and
Friday: 8 a.m. - 5 p.m.

Wednesday: 8 a.m. - 5:30 p.m.

LAND O' LAKES

19420 Central Boulevard

Walk-in and Drive-through Service:

Monday - Friday: 8:30 a.m. - 4:30 p.m.

DADE CITY

14236 Sixth Street, 2nd Floor

Walk-in Services Only:

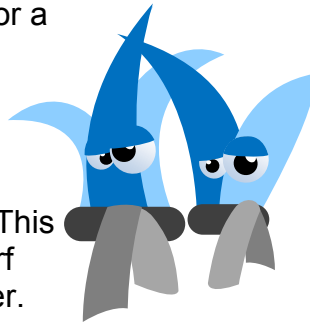
Monday - Friday: 8 a.m. - 4:30 p.m.

** All Bit.ly Links are Case Sensitive*

Winter Lawn Care In Florida

Check irrigation settings in December for a “seasonal adjustment” to keep from over-watering the lawn.

Florida grasses like St. Augustine, Bermuda, and Bahia go into a dormant period during Florida’s winter weather. This dormancy means that these types of turf often require up to 50 percent less water.



Over-watering any time of the year can lead to increased weeds, shallow roots, and pest problems. Visit the Lawns & Irrigation page for more information: bitly.com/pascolawn

Pump Station Alarms

Pump Stations are important to the wellbeing of citizens and the environment alike. As a part of the wastewater treatment system a pump station is designed to blend into the background of daily activity.

When a pump station requires attention it is to everyone’s benefit that the system makes itself heard loud and clear.



The provider name and contact phone number is located near the alarm. Always check the provider to ensure the correct utility is notified.

Notifying the wrong utility provider may delay a resolution.

Most pump stations operate on a digital alert system, but it is best to still contact the number listed.

PCU Emergencies: (727) 847-8144

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Follow [@PascoWater](https://twitter.com/PascoWater) on

Holiday Household Upgrades



Give the house and your wallet a present this holiday season with upgraded fixtures.

Money and water can be saved with aerated showerheads and faucets as well as high-efficiency toilets or appliances. New products often use less than half the water of older models.

Deciding which area needs the upgrade most?

Visit bit.ly/seekaleak for helpful tips on finding pre-existing leaks. If a decision is made to make the switch, look for an EPA WaterSense label for certified water saving products.

More water saving tips at bitly.com/SaveH2oPasco

Free Tax Preparation

Taxes are prepared for FREE by IRS CERTIFIED Tax Preparers at a United Way location. Filing your own taxes for free is also available at www.myfreetaxes.com.

This offer is for all qualified tax filers with low to moderate income and is valid during tax season only (January - April).

**Appointments & Information
Simply Dial:**



United Way of Pasco County

In Partnership With



*This information is presented in partnership with the Internal Revenue Service for EITC outreach. “A copy of the official registration and financial information may be obtained from the Division of Consumer Services by calling toll-free within the state (1-800-435-7352). Registration does not imply endorsement, approval or recommendation by the state.” United Way of Pasco County, Inc. neither hires nor contracts with professional solicitors. Each contribution received by United Way of Pasco County is applied 100 percent to approved programs, services and operations. Registration #CH728.