

# Community Pipeline

Utilities Customer Information & Services



## What Drives You to Conserve Water?

See your conservation tips, ideas, or strategy in print!

Send us your best water conservation strategy, idea, or story, for an opportunity to be published in a future issue of the Community Pipeline newsletter, on the Pasco County Utility (PCU) website, and on PCU's Twitter feed @PascoWater.

### How to Send in Your Idea

Original submissions must include the author's full name, address, and email or phone number at which you prefer to be contacted. Authors must reside in Pasco County and all submittals must focus on conservation.



**Email Your Original Idea**  
**SaveH2O@MyPasco.net**  
**Attn: Driven to Conserve H2O**

## How Do I Close My Account?

There are three (3) ways to close an account with PCU. To process the request in time, a written notice must be received three (3) business days prior to the final date requested. Use one (1) of the following:

- 1) Online Request to Close Form: [bit.ly/ClosePCU](http://bit.ly/ClosePCU)
- 2) P.O. Box 2139 New Port Richey, FL 34656-2139
- 3) Visit a Customer Service Location near you.

### Accounts Cannot Be Closed Over The Phone

#### Why is it so important to close an account?

If an account is not closed, the account holder is responsible for all utility use and fees. Do not leave an account open for services to be unknowingly used by a new resident.

For More FAQ's Visit [PascoCountyUtilities.com](http://PascoCountyUtilities.com)

## Connect With Us

 [www.PascoCountyUtilities.com](http://www.PascoCountyUtilities.com)

### Payments Made Easy Remember to Have...

- Account Number
- Customer Number
- Credit Card Information



### Bill Pay by Phone

1-844-450-3704



### Bill Pay Online

[www.PascoEasyPay.com](http://www.PascoEasyPay.com)

### Service Questions & Locations



[UtilCustServ@MyPasco.net](mailto:UtilCustServ@MyPasco.net)



West Pasco (727) 847-8131  
Central Pasco (813) 235-6012  
East Pasco (352) 521-4285

#### **NEW PORT RICHEY**

7536 State Street

#### **Walk-in and Drive-through Service:**

Monday, Tuesday, Thursday and  
Friday: 8 a.m. - 5 p.m.

Wednesday: 8 a.m. - 5:30 p.m.

#### **LAND O' LAKES**

19420 Central Boulevard

#### **Walk-in and Drive-through Service:**

Monday - Friday: 8:30 a.m. - 4:30 p.m.

#### **DADE CITY**

14236 Sixth Street, 2nd Floor

#### **Walk-in Services Only:**

Monday - Friday: 8 a.m. - 4:30 p.m.

\* All Bit.ly Links are Case Sensitive

# Paying Tribute To Our Heroes

In honor of Veteran's Day, Pasco County Utilities (PCU) would like to thank and recognize the brave men and women that have and continue to give so much to ensure the safety of all citizens. PCU is honored to also recognize those veterans who continue to serve the public as PCU employees. With veterans employed in every PCU Department, each has brought unique talents and insight that enhance the level of utility services provided.

For information on Pasco Veteran Services visit: [bit.ly/PCVets](http://bit.ly/PCVets)

# THANK ★ YOU VETERANS



## Stop Flushing Money Down the Toilet!

*With every flush you could be overspending.*

Upgrade your old toilet and save money. With the Pasco County Toilet Rebate Program you may qualify for up to \$100 per toilet upgraded.

Pre - 1995 Toilet

Receive a

\$100

Toilet Rebate\*

Flushing your toilet can total 26% of your indoor water use.

Based on the average Pasco County Utility water bill, that could equate to more than \$150 every year, just to flush a toilet.

If all old, inefficient toilets in the United States were replaced with a high efficiency model, 520 billion gallons of water could be saved each year.

\*Call 1-800-964-2140 for details on qualifying for the program or visit [bitly.com/PascoRebate](http://bitly.com/PascoRebate)

Looking For A New Career?  
Like To Work With Your Hands?  
Interested In A Well-paying Job That  
Doesn't Require Any College Debt?



A career in the Manufacturing Industry may be for you.

The AmSkills Pre-Apprenticeship Program offers a three (3) month, hands-on training program. Once completed, candidates are eligible for paid, semi-skilled jobs or skilled apprenticeship opportunities.

### Adult Pre-Apprenticeship Program

- Classes Begin: January 7, 2019
- Training lasts 3 months (400 hours)
- 80% hands-on training
- Tours of local manufacturers
- Job-placement assistance

### Youth Program (15 –17 years old)

- Open Enrollment until January 7, 2019
- Classes take place after school at Marchman Technical College
- 80% hands-on training
- Job-placement assistance



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New Port Richey, FL 34653  
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Website: [www.amskills.org](http://www.amskills.org)

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