We are pleased to present to you our 2017 Annual Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. As such, we want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water.

Our water source for this area is groundwater from wells operated by the City of Zephyrhills. The wells draw from the Floridan Aquifer. Chlorine is added for disinfectant purposes. The City of Zephyrhills also adds a polyphosphate (Aqua-Mag) for corrosion control.

Pasco County Utilities and the City of Zephyrhills routinely monitor for contaminants in your drinking water according to Federal and State laws, rules, and regulations. Except where indicated otherwise, this report is based on the results of monitoring for the period of January 1 to December 31, 2017. Data obtained before January 1, 2017, and presented in this report are from the most recent testing done in accordance with the laws, rules, and regulations. Because the concentrations of certain contaminants are not expected to vary significantly from year to year, some of our data; e.g. for organic contaminants, though representative, may be more than one year old.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

(A) **Microbial contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

(B) **Inorganic contaminants**, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

(C) **Pesticides and herbicides**, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.

(D) **Organic chemical contaminants**, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.

(E) **Radioactive contaminants**, which can be naturally occurring or be the result of oil and gas production and mining activities.

In 2017, the Department of Environmental Protection performed a Source Water Assessment on the Zephyrhills Water System for potential sources of contamination near their wells. The assessment identified seven potential sources of contamination near their wells with low to high susceptibility levels. The Assessment results are available on the FDEP Source Water Assessment and Protection Program website at: [https://fldep.dep.state.fl.us/swapp/DisplayPWS.asp?pws_id=6510603&odate=01-OCT-17](https://fldep.dep.state.fl.us/swapp/DisplayPWS.asp?pws_id=6510603&odate=01-OCT-17).
To ensure that tap water is safe to drink, the EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline 1-800-426-4791.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at 1-800-426-4791.

**TERMS AND ABBREVIATIONS**

In the following table you will find terms and abbreviations you might not be familiar with. To help you better understand these terms, we have provided the following definitions:

**Action Level (AL):** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

**Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Maximum Contaminant Level (MCL):** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**Maximum Residual Disinfectant Level Goal (MRDLG):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**Maximum Residual Disinfectant Level (MRDL):** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**Parts per million (ppm) or milligrams per liter (mg/l):** One part by weight of analyte to one million parts by weight of the water sample.

**Parts per billion (ppb) or micrograms per liter (µg/l):** One part by weight of analyte to one billion parts by weight of the water sample.

**Picocurie per liter (pCi/l):** Measure of the radioactivity in water.

**ND:** means not detected and indicates that the substance was not found by laboratory analysis.

**N/A:** Not applicable.
**Key**

AL = Action Level  
MCL = Maximum Contaminant Level  
MCLG = Maximum Contaminant Level Goal  
pCi/l = picocuries per liter (a measure of radioactivity)  
ppm = parts per million, or milligrams per liter (mg/l)  
ppb = parts per billion, or micrograms per liter (μg/l)

Note: The State allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Therefore, some of our data, though representative, may be more than one year old. Results in the ‘Level Detected’ column for inorganic contaminants are either the highest average at any of the sampling points or the highest detected level at any sampling point, depending on the sampling frequency. ‘Range of Results’ indicates the lowest and highest concentrations detected for each contaminant. If only one sample was taken, ‘Range of Results’ = N/A.

**TEST RESULTS TABLES**

### Water Quality Testing Results: Radioactive Contaminants

<table>
<thead>
<tr>
<th>Contaminant and Unit of Measurement</th>
<th>Dates of sampling (mo/yr)</th>
<th>MCL Violation Y/N</th>
<th>Level Detected</th>
<th>Range of Results</th>
<th>MCLG</th>
<th>MCL</th>
<th>Likely Source of Contamination</th>
</tr>
</thead>
<tbody>
<tr>
<td>Uranium (pCi/L)</td>
<td>04/2017</td>
<td>N</td>
<td>0.804</td>
<td>0.28-0.804</td>
<td>0</td>
<td>30</td>
<td>Erosion of natural deposits</td>
</tr>
</tbody>
</table>

### Water Quality Testing Results: Inorganic Contaminants

<table>
<thead>
<tr>
<th>Contaminant and Unit of Measurement</th>
<th>Dates of Sampling (mo./yr.)</th>
<th>MCL Violation Y/N</th>
<th>Level Detected</th>
<th>Range of Results</th>
<th>MCLG</th>
<th>MCL</th>
<th>Likely Source of Contamination</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arsenic (ppb)</td>
<td>04/2017</td>
<td>N</td>
<td>0.70</td>
<td>0.17-0.70</td>
<td>0</td>
<td>10</td>
<td>Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes</td>
</tr>
<tr>
<td>Barium (ppm)</td>
<td>04/2017</td>
<td>N</td>
<td>0.0059</td>
<td>0.0033 - 0.0059</td>
<td>2</td>
<td>2</td>
<td>Discharge of drilling wastes, discharge from metal refineries, erosion of natural deposits</td>
</tr>
<tr>
<td>Fluoride (ppm)</td>
<td>03/2017</td>
<td>N</td>
<td>0.12</td>
<td>ND – 0.12</td>
<td>4</td>
<td>4</td>
<td>Erosion of natural deposits; discharge from fertilizer and aluminum factories. Water additive which promotes strong teeth when at the optimum level of 0.7 ppm</td>
</tr>
<tr>
<td>Lead [point of entry] (ppb)</td>
<td>04/2017</td>
<td>N</td>
<td>1.9</td>
<td>ND – 1.9</td>
<td>N/A</td>
<td>15</td>
<td>Residue from man-made pollution such as auto emissions and paint; lead pipe, casing, and solder</td>
</tr>
<tr>
<td>Nitrate [as Nitrogen] (ppm)</td>
<td>03/2017</td>
<td>N</td>
<td>3.3</td>
<td>0.44-3.3</td>
<td>10</td>
<td>10</td>
<td>Runoff from fertilizer use; leaching from septic tanks; sewage; erosion of natural deposits</td>
</tr>
<tr>
<td>Selenium (ppb)</td>
<td>04/2017</td>
<td>N</td>
<td>1.7</td>
<td>ND-1.7</td>
<td>50</td>
<td>50</td>
<td>Discharge from petroleum and metal refineries; erosion of natural deposits; discharge from mines</td>
</tr>
<tr>
<td>Sodium (ppm)</td>
<td>03/2017</td>
<td>N</td>
<td>11</td>
<td>7.8-11</td>
<td>N/A</td>
<td>160</td>
<td>Saltwater intrusion; leaching from soil</td>
</tr>
<tr>
<td>Thallium (ppb)</td>
<td>04/2017</td>
<td>N</td>
<td>0.070</td>
<td>ND – 0.070</td>
<td>0.5</td>
<td>2</td>
<td>Leaching from ore-processing sites; discharge from electronics, glass and drug factories</td>
</tr>
</tbody>
</table>
Water Quality Testing Results: Lead and Copper [Tap Water]

<table>
<thead>
<tr>
<th>Contaminant and Unit of Measurement</th>
<th>Dates of Sampling (mo./yr.)</th>
<th>AL Exceeded (Y/N)</th>
<th>90th Percentile Result</th>
<th>No. of Sampling Sites Exceeding the AL</th>
<th>MCLG</th>
<th>AL</th>
<th>Likely Source of Contamination</th>
</tr>
</thead>
<tbody>
<tr>
<td>Copper [tap water] (ppm)</td>
<td>9/2015</td>
<td>N</td>
<td>0.217</td>
<td>0</td>
<td>1.3</td>
<td>1.3</td>
<td>Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives</td>
</tr>
<tr>
<td>Lead [tap water] (ppb)</td>
<td>9/2015</td>
<td>N</td>
<td>1.2</td>
<td>0</td>
<td>0</td>
<td>15</td>
<td>Corrosion of household plumbing systems; erosion of natural deposits</td>
</tr>
</tbody>
</table>

If present, elevated levels of lead can cause serious health problems, especially for pregnant women, and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Pasco County Utilities is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at 1-800-426-4791 or at http://www.epa.gov/safewater/lead.

Water Quality Testing Results: Disinfectants & Disinfection By-Products (D/DBP)

For the following disinfectant residuals, the level detected is the highest running annual average (RAA), computed quarterly, of monthly averages of all samples collected. The range of results is the range of results (lowest to highest) of all the individual samples collected during the past year.

<table>
<thead>
<tr>
<th>Contaminant and Unit of Measurement</th>
<th>Dates of Sampling (mo./yr.)</th>
<th>MCL Violation (Y/N)</th>
<th>Level Detected</th>
<th>Range of Results</th>
<th>MRDLG</th>
<th>MRDL</th>
<th>Likely Source of Contamination</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chlorine (ppm)</td>
<td>1-12/2017</td>
<td>N</td>
<td>1.03</td>
<td>0.6 – 1.6</td>
<td>4</td>
<td>4.0</td>
<td>Water additive used to control microbes</td>
</tr>
</tbody>
</table>

For the following disinfection by-products monitored under Stage 2 D/DBP regulations, the level detected is equal to the highest annual average (computed quarterly) for any single sampling point. Range of Results is the range of results (lowest to highest) at the individual sampling sites. Note: If the system was sampled annually, level detected is equal to the sample result, and range is listed as N/A.

<table>
<thead>
<tr>
<th>Contaminant and Unit of Measurement</th>
<th>Dates of Sampling (mo./yr.)</th>
<th>MCL Violation (Y/N)</th>
<th>Level Detected</th>
<th>Range of Results</th>
<th>MCLG</th>
<th>MCL</th>
<th>Likely Source of Contamination</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Trihalomethanes [TTHM] (ppb)</td>
<td>7/2017</td>
<td>N</td>
<td>3.9</td>
<td>N/A</td>
<td>N/A</td>
<td>80</td>
<td>By-product of drinking water disinfection</td>
</tr>
</tbody>
</table>

We encourage public participation in our community’s decision affecting drinking water. Regular Pasco County Board of County Commissioners (BOCC) meetings are held every other week at 10 a.m. The meetings are held at one of the following locations:

- West Pasco Government Center
  - Board Room
  - 8731 Citizens Drive
  - New Port Richey, FL 34654

- Historic Pasco County Courthouse
  - Board Room
  - 37918 Meridian Avenue
  - Dade City, FL 33525

Please call the West Pasco Government Center at 727-847-2411 for the date, time, and location of the BOCC meetings, or visit our website at www.pascocountyfl.net.
Pasco County Utilities would like you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. If you have any questions or concerns about the information provided, please call any of the numbers provided, or the Pasco County Utilities Laboratory Manager at 727-847-8902.

Regular City of Zephyrhills Council meetings are held on the second and fourth Mondays of each month at 6 p.m. at the following location:

City of Zephyrhills, City Hall Temporary Location

Effective June 9, 2017, for approximately one year, the City Hall Annex will be located at:
5344 9th Street,
Zephyrhills, FL 33542

For more information or questions concerning the City of Zephyrhills Council meetings, call 813-780-0008. If you have any questions concerning the City of Zephyrhills water quality, please contact John Bostic III, Utilities Director, at 39825 Alston Ave. Zephyrhills, FL, 33542, or phone him at 813-780-0008.

A special message regarding safe disposal of medications:
At Pasco County Utilities, we work around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources.

Please DO NOT FLUSH your unused/unwanted medications down toilets or sink drains. More information is available at http://www.pascocountyfl.net/index.aspx?NID=3022.