



FOR IMMEDIATE RELEASE
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Contact: Sandra Anderson
Pasco County Utilities
Office: 813.235.6186
SEAnderson@pascocountyfl.net

Payment Changes for Pasco County Utilities Customers

~~New rates and payment system enhance future growth and security~~

PASCO COUNTY, FL ---- [Pasco County Utilities](#) customers could see rate changes in their monthly water and wastewater bill, beginning October 1, 2017. Implemented during the same time period, customers will be charged a \$2.75 convenience fee when paying their utility bill using credit cards and eChecks, whether online or over-the-phone. Pasco County Utilities will also no longer accept Visa payments at any of the walk-in or drive-through Customer Service locations, with all other credit cards assessed at 2.65% transaction fee at these physical locations.

The County’s Cost of Service Rate Study, findings and recommendations, are [available online and are outlined in the study](#) to include across-the-board adjustments, decreases and increases to service rates, fees, and charges. The following illustrates the proposed rate for FY 2018, for an average household that uses 6,000 gallons per month, in comparison with local partners:

Pinellas County: \$80.80 | Hillsborough County: \$75.69 | Pasco County: \$70.02

“Pasco County Utilities will continue to remain proactive in anticipating the utility infrastructure needed for a growing citizen population,” said Flip Mellinger, Assistant County Administrator, Public Infrastructure. “At the same time, providing payment options that surpass current security standards, also remains a top priority.”

To enhance security, Utilities has partnered with Paymentus Corporation, who will be charging a convenience fee for the use of credit cards and eChecks. It is important to note that no portion of the [service fee](#) is retained by Pasco County Utilities; it is exclusively to cover the costs incurred by the payment processor.

For more information about the Pasco County Utilities [rate changes](#) or the new [new payment options and service fee](#) please visit online at: www.PascoCountyUtilities.com.

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