



## CUSTOMER SERVICE

Thank you for choosing PCPT to meet your travel needs. We hope you have a safe and pleasant trip.

All services operated by PCPT shall not discriminate on the basis of race, color, gender, national origin and/or any other federally protected category. Accessible formats of printed materials are available upon request.

Should you encounter a problem while riding or attempting to ride a PCPT bus, please promptly contact PCPT by sending an email to [info@ridepcpt.com](mailto:info@ridepcpt.com), calling, visiting, or writing to us.

### Pasco County Public Transportation (PCPT)

8620 Galen Wilson Boulevard

Port Richey, FL 34668

(727) 834-3322, (352) 521-4587, or

(813) 235-6073, Florida Relay (TTY): 7-1-1

8:00AM to 5:00PM Monday-Friday

[www.ridepcpt.com](http://www.ridepcpt.com)



## SCHEDULE INFORMATION

Check the schedule for the route you need. Select the direction and time you wish to travel. The times shown are reference points, but there are many stops in between them. If you have a bus stop that is not a timed point, estimate the time the bus will arrive at your chosen stop.

## FARE POLICIES

Fares and passes are non-refundable, and all sales are final. Personal attendants must pay the applicable fare. Children under 5 ride free when accompanied by a paying adult (no more than 3 per adult). When the bus reaches the end of the route & turns around, it has reached the end of the fare. Passengers who remain on board are required to pay an additional fare or re-insert their RideCard into the farebox.

Bus operators cannot make change, and PCPT fare boxes do not accept pennies or bills \$20 or larger.

PCPT accepts no responsibility for lost, stolen, or unreadable RideCards. It is the passenger's responsibility to maintain RideCard integrity.

## RIDE THE BUS

Please use a nearby bus stop to catch the bus. Please fold strollers and/or carts before boarding. Upon boarding, **please remember to swipe your pass through the fare box** or tell the driver what type of fare you are purchasing. Also, for your safety, the driver will not proceed until the aisles are clear. When on the bus, let the driver know you want to disembark approximately one block before your bus stop/destination by pulling down on the cord located near the window.

PCPT buses are equipped with bike racks, available on a first-come, first-serve basis.

## BUS RULES:

No music without headphones, no eating or open drinks, no smoking, shirts & shoes are required, no loitering on or at bus stops, fold strollers/carts & keep out of aisle.

**KEEP AISLES CLEAR,  
FOR EXIT & EVACUATION PURPOSES**

## REGULAR FARES

**One-Way Fare** ..... \$ 1.50

**One-Day Pass** ..... \$ 3.75

## BUS PASSES

**31-Day Pass** ..... \$37.50

**20-Ride Pass** ..... \$25.00

**Gift Passes**.....\$10 or \$20

## REDUCED FARES\*

**One-Way Fare** ..... \$ 0.75

**One-Day Pass** ..... \$ 1.85

**31-Day Pass** ..... \$18.75

**20-Ride Pass** ..... \$12.50

**Summer Haul Pass** ..... \$20.00

Regular fares are available for cash purchase upon boarding buses. Bus passes may be purchased by mail, at any Pasco County library, at Pasco County Government Centers, or in the PCPT office. The PCPT office accepts VISA and MasterCard with a \$5 minimum order for passes.

31-Day Passes are good for unlimited rides for 31 calendar days after activation. 20-Ride Passes provide twenty rides within a 90-day period after activation. The Summer Haul Pass is available to students and provides unlimited rides from June 1 to August 31. Gift Passes are available in denominations of \$10 or \$20 and can be used for regular or reduced cost fare increments until the amount is exhausted.

\*Reduced fares are available for individuals 65 years of age or older, students with valid ID, persons with disabilities, and holders of Medicare or Veterans Administration healthcare cards. Reduced fares require proper PCPT photo ID card or a current Medicare Card and Photo ID. PCPT ID cards are \$2.50 and may be purchased at the East or West Pasco Government Centers or at the PCPT office. Proof of eligibility is required.