



FOR IMMEDIATE RELEASE
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Contact: Doug Tobin
Public Information Officer
Office: 727.815.7177
dtobin@pascocountyfl.net

Fiscal Year (FY) 2016 Annual Performance Report available online

~~Report provides snapshot of Pasco County work, activities and facts~~

PASCO COUNTY, FL ---- The [Pasco County Board of County Commissioners](#) (BCC) and County Administration are proud to present the [Fiscal Year \(FY\) 2016 Annual Performance Report](#). The report updates the status and results of action plans and initiatives outlined in the FY 2016 Business Plan. The report was presented to the BCC on January 31, 2017 and is filled with interesting statistics such as 1.66 million virtual visits to Pasco County Libraries.

While property values have not yet recovered to 2008 levels, the unemployment rate fell to 4.8%; personal income grew by 5.5%; the median home sales price increased 6.7%; and Pasco County realized a 7.2% increase in taxable assessed value. This growth in our economy has allowed the Board of County Commissioners to keep the millage rate the same, while continuing to provide excellent customer services and to invest in necessary infrastructure and programs.

“The changes and improvements we have been making over the past few years are paying off,” said Dr. Marc Bellas, Organizational Performance Management Director. “The improvements we’re seeing in the quality of services we provide are reflected in the numbers – 93% of customer comment cards received in 2016 are positive.”

Highlights of the FY 2016 report include:

- **Satisfied Customers** – The 2016 National Citizen Survey results indicate continued improvement in overall *Quality of Life* (4%) and overall *Quality of Pasco County Services* (4%). Additionally, 93% of all customer comment cards (2,440) were positive.
- **Signs of Growth** – The year began with the adoption of a new logo and message “*Open Spaces. Vibrant Places.*” to brand Pasco as a place for economic development activities, and with the grand opening of the Tampa Premium Outlet Mall in October, 2015.
- **Continued Investments** in Pasco County infrastructure, public safety and direct service delivery.
- **Enhanced Public Safety** – The creation of the Department of Emergency Services and restructuring of the Public Safety Communications Center improved 911 call-taking.

2-2-2 FY2016 ANNUAL PERFORMANCE REPORT

The [Fiscal Year \(FY\) 2016 Annual Performance Report](#) is a useful tool for reporters and the public looking for facts about services provided to Pasco County citizens in the past year. Some other interesting facts include:

- **Public Transportation** Ridership: 854,291
- **Library Visits** Traditional: 802,545; Virtual: 1,662,989
- **Animals Adopted** by Animal Services: 2,532, up from 2,186 in FY15
- **Cooperative Extension** Services Education Program Participants (Youth/Adult): 45,723
- **Pasco Fire Rescue** total calls for service: 66,676, up from 61,704 in FY15
- **Public Safety Communications** 911 calls answered: 242,967, up from 210,487 in FY15
- **Road & Bridge** lane miles of roadway maintained: 3,871

The FY 2016 Annual Performance Report is available online by clicking here: www.pascocountyfl.net/annualreport.

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“Pasco County—Florida's Premier County”